



# BBCS Release Information

July 2024

Swisscom (Schweiz) AG

Wholesale

swisscom

C1 Public



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# Service Fulfillment

## Pre-Info: Additional OTO

The need for technical connections (e.g. for heating control, PV system control, charging stations, etc.) is increasing. These connections require fiber optic telecommunication sockets (OTO), which must also be built outside the utilization units.

Swisscom Wholesale therefore plans to gradually enable the ordering of such additional fiber optic telecommunications outlets (SU-OTO) step-by-step throughout Switzerland beginning from 28. August 2024.

This option will be first available in Swisscom's own construction areas and properties that are already connected with FTTH. At a later date, which we will announce in good time, also in the areas of the construction partners (KoPa).

Once the infrastructure order has been successfully completed the available services can then be ordered and used as usual via this additional fiber optic telecommunications socket (SU-OTO).





# Service Fulfillment

## Pre-Info: Additional OTO infrastruktural order

The infrastructure order (available from 28. August 2024) can be placed as usual via the "[connect now](#)" customer portal.

### Login My Swisscom

Sie besitzen bereits ein Login?

> [Start connect now](#)

A [Swisscom login](#) is required to access "[connect now](#)", which can be created free of charge.

**Ein Zugang für alles**  
Mit Ihren Anmeldedaten haben Sie Zugriff auf alle Swisscom Dienste:

- My Swisscom
- Webmail
- myCloud
- blue TV
- Community

**Swisscom Login**  
**My Swisscom**  
Melden Sie sich bitte hier mit Ihrem Swisscom Login an.

Benutzername

[Weiter](#)

> [Benutzername vergessen?](#)  
> [Neu registrieren](#)







# Service Fulfillment

## Replacement of FTTH Coverage Lists

Replacement of the FTTH coverage lists in the WSG Information

### Background:

With the revision of the AKFT, the data management of the planned and orderable fiber locations was standardized. To this end, new lists with the prefix 55 will be displayed to the ISPs instead of the lists with the prefix 35:

- Prefix 55: ISP und CoPa

The digits "999999\_" preceding the names of the 35 lists are no longer displayed in the 55 lists.

During a three-month transition period, both lists will be displayed in parallel.

### Procedure:

- Activation of 55 lists with mr2407
- Transition period from mid-July to mid-October
- Removal of the 35-lists with mr2410

Information Services Services Help / Contact Logout User 77710 Report a Problem

Home Reports Data Exchange Information Request Migration & Outage FTTx Coverage Clarification Ticket Address Validation Admin Documents

### FTTx Coverage

**Important Notice**

- The Swisscom data are confidential (legal obligation of confidentiality).
- The Data is protected with a personal password, so that the Swisscom information and data is used only for the purpose agreed in the underlying contract with Swisscom (Switzerland) AG, and may not be made available to the public.
- Please be aware, it is strictly forbidden to start marketing activities before the Communication Date (ComDate) is reached or passed.

ISP/COPA id 77710 - Testaccount WSG Team

Download	ISP/COPA Id	Information Request Id	Object Type	Object State	Object Step	File Name	Transaction Date/Time
<a href="#">Download</a>	77710 - Testaccount WSG Team	8786	FtxCoverage	COMPLETED	created	999999_35_20240618_FTTH_Ready_for_Order_information.zip	03. Jul. 2024 06:30
<a href="#">Download</a>	77710 - Testaccount WSG Team	87729	FtxCoverage	COMPLETED	created	55-marketing-test.zip	03. Jul. 2024 06:29

[Download](#)





# Service Assurance

## Mandatory Appointment Booking

We have noticed that in the current process, tickets that were not booked by the ISP when opening an appointment often have longer waiting times.

Reasons for this are e.g. customer not available, contact details not correct etc.

To avoid this, the Appointment Booking is offered as the first option if an appointment is necessary.

If no suitable appointment is offered, the existing process can still be used with the disadvantages mentioned above.

**Available Time Slots**

Time Slots From

Fri, 05/07/2024				Sat, 06/07/2024				Sun, 07/07/2024		
07:00-09:00	09:00-11:00	12:30-14:30	14:30-16:30	07:00-09:00	09:00-11:00	12:30-14:30	14:30-16:30	07:00-09:00	09:00-11:00	12:30-14:30
07:00-11:30		11:30-16:30		07:00-11:30		11:30-16:30		07:00-11:30		11:30
07:00-16:30				07:00-16:30				07:00-16:30		

**Book Appointment**

SA SLA Standard

Time Slot -

Out of SLA -

Out of SLA Reason

No Suitable Appointment Found





# Service Assurance

## Exclude Fiber Requests in xDSL Info GUI

In the "BBCS Trouble Ticket" GUI, queries for fiber connections will no longer be supported under the "xDSL Info" menu item.

Queries for fiber connections can only be made via "Fiber Info".

### Preliminary Information:

The corresponding adaptation to B2B queries is expected to take place as part of the August release.

Updated xDSL Info GUI view:

### Query xDSL Info

DN / NSN

Measurement Data

- Realtime  
 Historic

Back

Submit

Refresh







# WSG Information

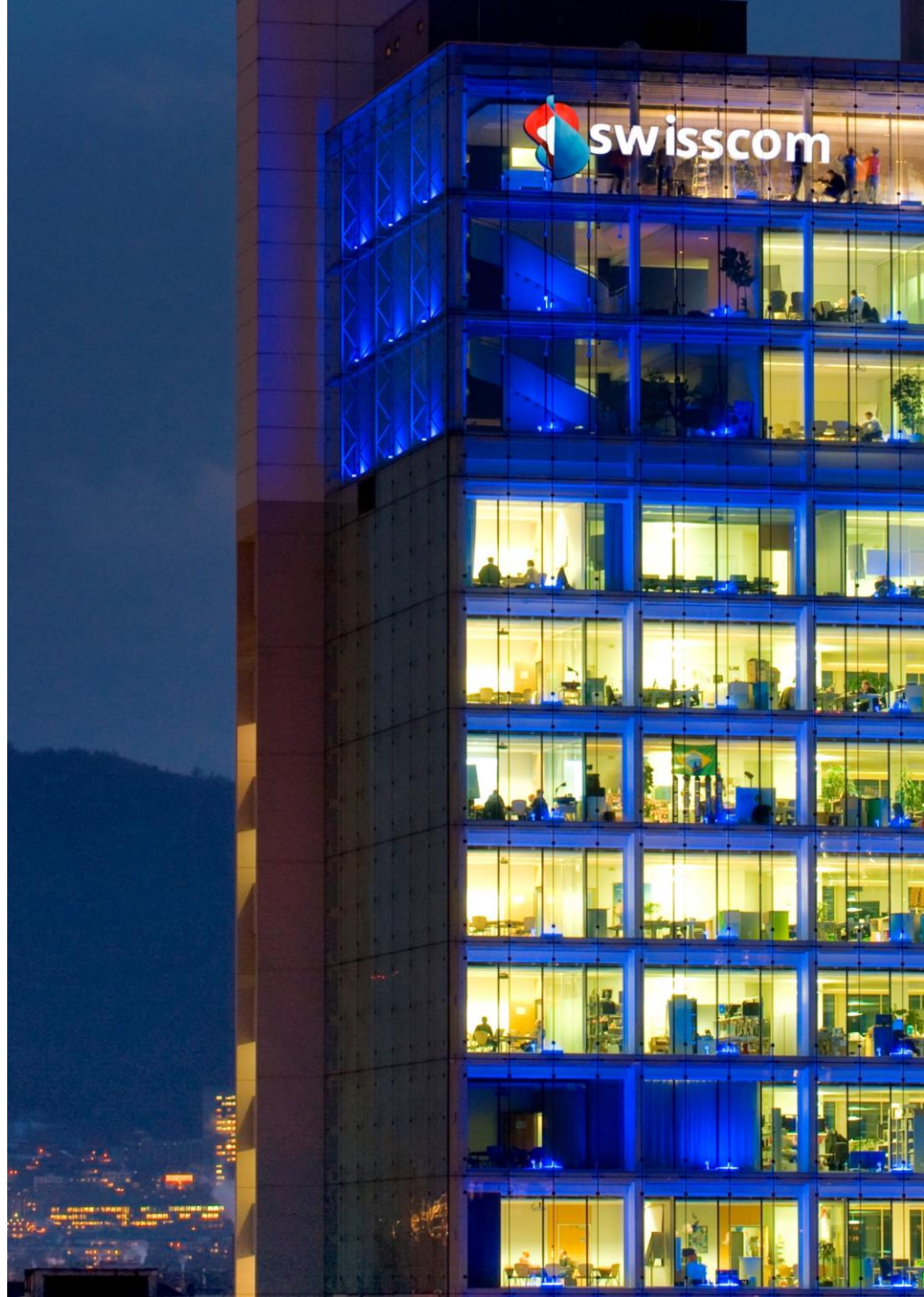
## Security Adaptions

Due to security measures, the following two ciphers will be deleted from the production & test environment with the July release:

TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256 (0xc02f)	ECDH secp384r1 (eq. 7680 bits RSA) FS	128
TLS_ECDHE_RSA_WITH_AES_128_CBC_SHA256 (0xc027)	ECDH secp384r1 (eq. 7680 bits RSA) FS <b>WEAK</b>	128
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (0xc030)	ECDH secp384r1 (eq. 7680 bits RSA) FS	256
TLS_ECDHE_RSA_WITH_AES_256_CBC_SHA384 (0xc028)	ECDH secp384r1 (eq. 7680 bits RSA) FS <b>WEAK</b>	256
TLS_ECDHE_RSA_WITH_CHACHA20_POLY1305_SHA256 (0xc0a8)	ECDH secp384r1 (eq. 7680 bits RSA) FS	256

The adjustment means that the following browser versions are no longer supported after deactivating the Cipher Suites:

<a href="#">IE 11 / Win 7</a> R	Server sent fatal alert: handshake_failure
<a href="#">IE 11 / Win 8.1</a> R	Server sent fatal alert: handshake_failure
<a href="#">IE 11 / Win Phone 8.1</a> R	Server sent fatal alert: handshake_failure
<a href="#">IE 11 / Win Phone 8.1 Update</a> R	Server sent fatal alert: handshake_failure
<a href="#">Safari 6 / iOS 6.0.1</a>	Server sent fatal alert: handshake_failure
<a href="#">Safari 7 / iOS 7.1</a> R	Server sent fatal alert: handshake_failure
<a href="#">Safari 7 / OS X 10.9</a> R	Server sent fatal alert: handshake_failure
<a href="#">Safari 8 / iOS 8.4</a> R	Server sent fatal alert: handshake_failure
<a href="#">Safari 8 / OS X 10.10</a> R	Server sent fatal alert: handshake_failure







# WSG Information

## Security Adaptions

The following protocols and cipher suites are valid as of the July release:



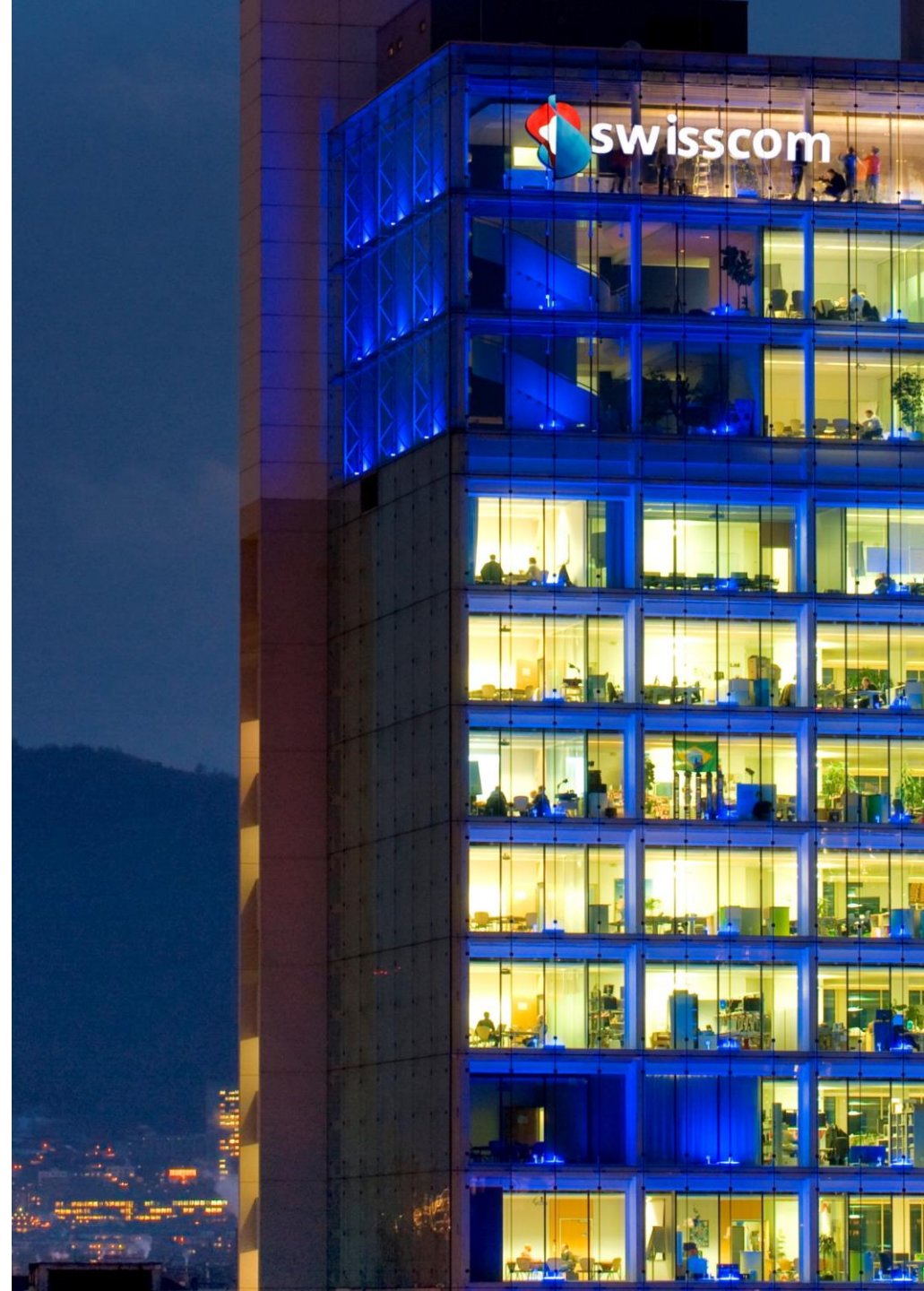
### Protocols

TLS 1.3	Yes
TLS 1.2	Yes



### Cipher Suites

<b># TLS 1.3 (suites in server-preferred order)</b>		<input type="checkbox"/>
TLS_AES_128_GCM_SHA256 (0x1301)	ECDH secp384r1 (eq. 7680 bits RSA) FS	128
TLS_AES_256_GCM_SHA384 (0x1302)	ECDH secp384r1 (eq. 7680 bits RSA) FS	256
TLS_CHACHA20_POLY1305_SHA256 (0x1303)	ECDH secp384r1 (eq. 7680 bits RSA) FS	256
<b># TLS 1.2 (suites in server-preferred order)</b>		<input type="checkbox"/>
TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256 (0xc02f)	ECDH secp384r1 (eq. 7680 bits RSA) FS	128
TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384 (0xc030)	ECDH secp384r1 (eq. 7680 bits RSA) FS	256
TLS_ECDHE_RSA_WITH_CHACHA20_POLY1305_SHA256 (0xc0a8)	ECDH secp384r1 (eq. 7680 bits RSA) FS	256





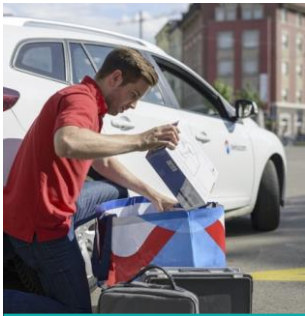
# Upcoming WSG Releases

## WSG release- and test system-upgrade dates

Release		Deployment	WSG XML Schema Version Upgrade	Upgrade Testsystem
mr2407	Tuesday to Wednesday	23.-24.07.2024	Optional	10.07.2024
mr2408	Tuesday to Wednesday	20.-21.08.2024	Optional	07.08.2024
mr2409	Tuesday to Wednesday	17.-18.09.2024	Optional	04.09.2024
mr2410	Tuesday to Wednesday	22.-23.10.2024	Optional	09.10.2024
<b>mr2411</b>	<b>Tuesday to Wednesday</b>	<b>19.-20.11.2024</b>	<b>Mandatory</b>	<b>06.11.2024</b>
mr2501	Tuesday to Wednesday	28.-29.01.2025	Optional	15.01.2025
mr2502	Tuesday to Wednesday	25.-26.02.2025	Optional	12.02.2025
mr2503	Tuesday to Wednesday	25.-26.03.2025	Optional	12.03.2025
<b>mr2504</b>	<b>Tuesday to Wednesday</b>	<b>22.-23.04.2025</b>	<b>Mandatory</b>	<b>09.04.2025</b>
mr2505	Tuesday to Wednesday	20.21.05.2025	Optional	07.05.2025



# Contact information



## **Swisscom AG (Schweiz)**

Wholesale

Alte Tiefenaustrasse 6

CH-3050 Bern

[bbcs.service@swisscom.com](mailto:bbcs.service@swisscom.com)

[www.swisscom.ch/wholesale](http://www.swisscom.ch/wholesale)

