

Mark Düsener

Head of IT, Network & Infrastructure division as of 1 September 2024

Profile

- Member of the Group Executive Board as of 1 September 2024
- Born 1974
- German citizen
- Degree in Communications Engineering; Technical University of Munich (TU)
- Bachelor in Technology Management; Center for Digital Technology & Management (CDTM), TU Munich and Ludwig Maximilian University Munich

On 1 September 2024, Mark Düsener will become Head of the IT, Network and Infrastructure division and a member of the Swisscom Group Executive Board. He has been with Swisscom since November 2020 and was most recently head of the Mobile Network, Mobile Services & B2B Telco unit. In this role, he was already a member of the IT, Network & Infrastructure division management. Prior to this, Mark Düsener was Managing Director of Deutsche Telekom Healthcare Solutions GmbH, where he was responsible for the company's global healthcare business. Between 2000 and 2017, he held various positions at Vodafone Germany, where he was responsible, amongst other things, for developing the handset strategy, managing the LTE auctions and planning the 4G rollout in Germany.

Careers

- 2000–2005 Technology Manager, Vodafone Group Strategy
- 2005–2007 Manager New Business Development, Vodafone Germany
- 2008–2010 Head of Technology Otello, Vodafone Germany
- 2009–2011 Senior Manager Technology Strategy, Vodafone Germany
- 2011–2012 Head of Demand Management Consumer Applications, Vodafone Germany
- 2012–2015 Head of Service Delivery and Project Management Southern Germany, Vodafone Germany
- 2015–2017 Head of Strategic Planning, Partner & Carrier Management, Vodafone Germany
- 2017–2018 Senior Vice President Strategy, Portfolio & Transformation, T-Systems International
- 2018–2020 Senior Vice President Healthcare Solutions, T-Systems International
- 2019–2020 Managing Director Deutsche Telekom Healthcare and Security Solutions GmbH, T-Systems International
- 2020–2024 Head of Mobile Network, Mobile Services & B2B Telco, Swisscom Ltd
- As of September 2024, CTIO, Head of IT, Network & Infrastructure, Swisscom Ltd
- As of September 2024, Member of the Swisscom Group Executive Board