

# Facts & Figures

as per September 30, 2024

<a href="#">P&amp;L Group and FCF</a>	<a href="#">Segment Wholesale</a>	<a href="#">Segment Other</a>
<a href="#">Segment SCS</a>	<a href="#">Segment ISF</a>	<a href="#">Segment reconciliation</a>
<a href="#">Segment B2C</a>	<a href="#">Segment Fastweb (EUR)</a>	<a href="#">Operational data</a>
<a href="#">Segment B2B</a>		

## Group P&L and FCF

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>P&amp;L Group</b>																	
<b>Revenue</b>	2'747	2'703	5'450	2'752	8'202	2'870	11'072	2'703	2'751	5'454	2'719	8'173			-0.4%	-1.2%	-1.2%
Direct costs	(710)	(674)	(1'384)	(739)	(2'123)	(783)	(2'906)	(685)	(727)	(1'412)	(729)	(2'141)			0.8%	-1.4%	0.3%
Indirect costs	(873)	(890)	(1'763)	(839)	(2'602)	(942)	(3'544)	(863)	(900)	(1'763)	(831)	(2'594)			-0.3%	-1.0%	-7.7%
<b>EBITDA</b>	1'164	1'139	2'303	1'174	3'477	1'145	4'622	1'155	1'124	2'279	1'159	3'438			-1.1%	-1.3%	3.1%
EBITDA as % of revenue	42.4%	42.1%	42.3%	42.7%	42.4%	39.9%	41.7%	42.7%	40.9%	41.8%	42.6%	42.1%					
Depreciation and amortisation of property, plant and equipment and intangible assets	(525)	(531)	(1'056)	(510)	(1'566)	(560)	(2'126)	(522)	(539)	(1'061)	(529)	(1'590)			1.5%	3.7%	-1.9%
Depreciation of right-of-use assets	(66)	(66)	(132)	(65)	(197)	(94)	(291)	(65)	(65)	(130)	(66)	(196)			-0.5%	1.5%	1.5%
<b>EBIT</b>	573	542	1'115	599	1'714	491	2'205	568	520	1'088	564	1'652			-3.6%	-5.8%	8.5%
EBIT as % of revenue	20.9%	20.1%	20.5%	21.8%	20.9%	17.1%	19.9%	21.0%	18.9%	19.9%	20.7%	20.2%					
Financial income and financial expense, net	(30)	(34)	(64)	(29)	(93)	(37)	(130)	(14)	(49)	(63)	(12)	(75)			-19.4%	-58.6%	-75.5%
Result of equity-accounted investees	0	0	0	0	0	0	0	0	(1)	(1)	0	(1)			n.m.	n.m.	-100.0%
<b>EBT</b>	543	508	1'051	570	1'621	454	2'075	554	470	1'024	552	1'576			-2.8%	-3.2%	17.4%
Income tax expense	(101)	(102)	(203)	(108)	(311)	(53)	(364)	(99)	(89)	(188)	(105)	(293)			-5.8%	-2.8%	18.0%
<b>Net income</b>	442	406	848	462	1'310	401	1'711	455	381	836	447	1'283			-2.1%	-3.2%	17.3%
Net income attributable to equity holders of Swisscom Ltd	442	406	848	463	1'311	400	1'711	455	381	836	447	1'283			-2.1%	-3.5%	17.3%
Net income attributable to non-controlling interests	0	0	0	(1)	(1)	1	0	0	0	0	0	0			n.m.	n.m.	n.m.
Average number of shares outstanding (in million)	51.802	51.802	51.802	51.802	51.802	51.801	51.802	51.802	51.802	51.802	51.802	51.802			0.0%	0.0%	0.0%
<b>Earnings per share (EPS) in CHF</b>	8.53	7.84	16.37	8.94	25.31	7.72	33.03	8.78	7.35	16.14	8.63	24.77			-2.1%	-3.5%	17.4%
<b>FCF Group</b>																	
<b>EBITDA</b>	1'164	1'139	2'303	1'174	3'477	1'145	4'622	1'155	1'124	2'279	1'159	3'438			-1.1%	-1.3%	3.1%
Lease expense	(73)	(70)	(143)	(74)	(217)	(71)	(288)	(72)	(73)	(145)	(72)	(217)			0.0%	-2.7%	-1.4%
<b>EBITDAaL</b>	1'091	1'069	2'160	1'100	3'260	1'074	4'334	1'083	1'051	2'134	1'087	3'221			-1.2%	-1.2%	3.4%
CAPEX	(545)	(568)	(1'113)	(517)	(1'630)	(662)	(2'292)	(594)	(563)	(1'157)	(574)	(1'731)			6.2%	11.0%	2.0%
<b>OpFCF</b>	546	501	1'047	583	1'630	412	2'042	489	488	977	513	1'490			-8.6%	-12.0%	5.1%
Change in net working capital	(244)	(102)	(346)	104	(242)	109	(133)	(226)	(160)	(386)	191	(195)			-19.4%	83.7%	n.m.
Change in defined benefit obligations	(8)	(9)	(17)	(8)	(25)	(6)	(31)	(2)	(4)	(6)	9	3			n.m.	n.m.	n.m.
Net interest paid	(12)	(11)	(23)	(33)	(56)	(21)	(77)	(10)	1	(9)	4	(5)			-91.1%	n.m.	300.0%
Income taxes paid	(65)	(136)	(201)	(70)	(271)	(42)	(313)	(30)	(159)	(189)	(53)	(242)			-10.7%	-24.3%	-66.7%
Other operating cash flows	(8)	10	2	(1)	1	(9)	(8)	(23)	(11)	(34)	20	(14)			n.m.	n.m.	n.m.
<b>FCF</b>	209	253	462	575	1'037	443	1'480	198	155	353	684	1'037			0.0%	19.0%	341.3%

## Group P&L and FCF

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>P&amp;L Group adjustments</b>																	
Revenue, reported	2'747	2'703	5'450	2'752	8'202	2'870	11'072	2'703	2'751	5'454	2'719	8'173		-0.4%	-1.2%	-1.2%	
Currency effect								31	7	38	12	50		0.3%	-0.8%	-1.0%	
<b>Underlying revenue change</b>																	
EBITDA, reported	1'164	1'139	2'303	1'174	3'477	1'145	4'622	1'155	1'124	2'279	1'159	3'438		-1.1%	-1.3%	3.1%	
Provisions for regulatory litigations		3	3	0	3	(54)	(51)	(24)	0	(24)	0	(24)					
Transaction cost Vodafone Italia								6	7	13	5	18					
Restructuring cost						7	7										
FWA strategy change						60	60										
Total adjustments		3	3	0	3	13	16	(18)	7	(11)	5	(6)					
<b>EBITDA, adjusted</b>	<b>1'164</b>	<b>1'142</b>	<b>2'306</b>	<b>1'174</b>	<b>3'480</b>	<b>1'158</b>	<b>4'638</b>	<b>1'137</b>	<b>1'131</b>	<b>2'268</b>	<b>1'164</b>	<b>3'432</b>					
Currency effect								9	3	12	4	16					
<b>Underlying EBITDA change</b>														-0.9%	-0.5%	3.0%	

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## Segment Swisscom Switzerland

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Swisscom Switzerland</b>																	
Wireless	643	645	1'288	650	1'938	640	2'578	634	635	1'269	636	1'905					
Wireline	711	703	1'414	702	2'116	707	2'823	690	689	1'379	692	2'071	-1.7%	-2.2%	0.2%		
Telco services	1'354	1'348	2'702	1'352	4'054	1'347	5'401	1'324	1'324	2'648	1'328	3'976	-2.1%	-1.4%	0.4%		
IT services	283	284	567	287	854	300	1'154	297	304	601	296	897	-1.9%	-1.8%	0.3%		
Hard- and software	217	175	392	191	583	252	835	297	304	601	296	897	5.0%	3.1%	-2.6%		
Wholesale	131	132	263	139	402	128	530	187	195	382	169	551	-5.5%	-11.5%	-13.3%		
Other	45	45	90	40	130	39	169	134	123	257	131	388	-3.5%	-5.8%	6.5%		
<b>External revenue</b>	<b>2'030</b>	<b>1'984</b>	<b>4'014</b>	<b>2'009</b>	<b>6'023</b>	<b>2'066</b>	<b>8'089</b>	<b>1'977</b>	<b>1'981</b>	<b>3'958</b>	<b>1'963</b>	<b>5'921</b>	-1.7%	-2.3%	-0.9%		
Intersegment revenue	15	15	30	14	44	14	58	16	14	30	15	45	2.3%	7.1%	7.1%		
<b>Revenue</b>	<b>2'045</b>	<b>1'999</b>	<b>4'044</b>	<b>2'023</b>	<b>6'067</b>	<b>2'080</b>	<b>8'147</b>	<b>1'993</b>	<b>1'995</b>	<b>3'988</b>	<b>1'978</b>	<b>5'966</b>	-1.7%	-2.2%	-0.9%		
Outpayments	(50)	(57)	(107)	(84)	(191)	(54)	(245)	(44)	(55)	(99)	(73)	(172)	-9.9%	-13.1%	32.7%		
Subscriber acquisition and retention costs	(50)	(53)	(103)	(50)	(153)	(54)	(207)	(43)	(48)	(91)	(51)	(142)	-7.2%	2.0%	6.3%		
Goods and services purchased	(323)	(282)	(605)	(294)	(899)	(354)	(1'253)	(293)	(299)	(592)	(274)	(866)	-3.7%	-6.8%	-8.4%		
Direct costs	(423)	(392)	(815)	(428)	(1'243)	(462)	(1'705)	(380)	(402)	(782)	(398)	(1'180)	-5.1%	-7.0%	-1.0%		
<b>Contribution margin</b>	<b>1'622</b>	<b>1'607</b>	<b>3'229</b>	<b>1'595</b>	<b>4'824</b>	<b>1'618</b>	<b>6'442</b>	<b>1'613</b>	<b>1'593</b>	<b>3'206</b>	<b>1'580</b>	<b>4'786</b>	-0.8%	-0.9%	-0.8%		
Contribution margin as % of revenue	79.3%	80.4%	79.8%	78.8%	79.5%	77.8%	79.1%	80.9%	79.8%	80.4%	79.9%	80.2%					
Workforce expenses (incl. own work capitalised)	(485)	(481)	(966)	(450)	(1'416)	(496)	(1'912)	(485)	(488)	(973)	(443)	(1'416)	0.0%	-1.6%	-9.2%		
Other indirect costs (incl. other income)	(192)	(211)	(403)	(232)	(635)	(186)	(821)	(184)	(231)	(415)	(231)	(646)	1.7%	-0.4%	0.0%		
Indirect costs	(677)	(692)	(1'369)	(682)	(2'051)	(682)	(2'733)	(669)	(719)	(1'388)	(674)	(2'062)	0.5%	-1.2%	-6.3%		
<b>EBITDA</b>	<b>945</b>	<b>915</b>	<b>1'860</b>	<b>913</b>	<b>2'773</b>	<b>936</b>	<b>3'709</b>	<b>944</b>	<b>874</b>	<b>1'818</b>	<b>906</b>	<b>2'724</b>	-1.8%	-0.8%	3.7%		
EBITDA as % of revenue	46.2%	45.8%	46.0%	45.1%	45.7%	45.0%	45.5%	47.4%	43.8%	45.6%	45.8%	45.7%					
Lease expense	(56)	(55)	(111)	(58)	(169)	(56)	(225)	(58)	(57)	(115)	(59)	(174)	3.0%	1.7%	3.5%		
<b>EBITDAaL</b>	<b>889</b>	<b>860</b>	<b>1'749</b>	<b>855</b>	<b>2'604</b>	<b>880</b>	<b>3'484</b>	<b>886</b>	<b>817</b>	<b>1'703</b>	<b>847</b>	<b>2'550</b>	-2.1%	-0.9%	3.7%		
CAPEX	(394)	(427)	(821)	(376)	(1'197)	(493)	(1'690)	(445)	(420)	(865)	(437)	(1'302)	8.8%	16.2%	4.0%		
<b>OpFCF</b>	<b>495</b>	<b>433</b>	<b>928</b>	<b>479</b>	<b>1'407</b>	<b>387</b>	<b>1'794</b>	<b>441</b>	<b>397</b>	<b>838</b>	<b>410</b>	<b>1'248</b>	-11.3%	-14.4%	3.3%		
Backbone & infrastructure	(34)	(34)	(68)	(27)	(95)	(38)	(133)	(32)	(30)	(62)	(28)	(90)	-5.3%	3.7%	-6.7%		
Wireline access network	(135)	(151)	(286)	(152)	(438)	(219)	(657)	(172)	(181)	(353)	(184)	(537)	22.6%	21.1%	1.7%		
Wireless network	(58)	(65)	(123)	(58)	(181)	(64)	(245)	(90)	(64)	(154)	(61)	(215)	18.8%	5.2%	-4.7%		
IT	(134)	(148)	(282)	(103)	(385)	(124)	(509)	(129)	(116)	(245)	(134)	(379)	-1.6%	30.1%	15.5%		
Other	(33)	(29)	(62)	(36)	(98)	(48)	(146)	(22)	(29)	(51)	(30)	(81)	-17.3%	-16.7%	3.4%		
<b>CAPEX</b>	<b>(394)</b>	<b>(427)</b>	<b>(821)</b>	<b>(376)</b>	<b>(1'197)</b>	<b>(493)</b>	<b>(1'690)</b>	<b>(445)</b>	<b>(420)</b>	<b>(865)</b>	<b>(437)</b>	<b>(1'302)</b>	8.8%	16.2%	4.0%		
<b>Number of employees (FTE)</b>	<b>12'848</b>		<b>13'061</b>		<b>13'218</b>		<b>13'263</b>	<b>13'389</b>		<b>13'361</b>		<b>13'400</b>	1.4%	1.4%	0.3%		

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## Segment B2C

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Residential Customers</b>																	
Wireless	461	463	924	468	1'392	460	1'852	457	458	915	461	1'376		-1.1%	-1.5%	0.7%	
Wireline	502	500	1'002	499	1'501	503	2'004	489	491	980	493	1'473		-1.9%	-1.2%	0.4%	
Telco services	963	963	1'926	967	2'893	963	3'856	946	949	1'895	954	2'849		-1.5%	-1.3%	0.5%	
Hard- and software	135	98	233	109	342	161	503	103	101	204	100	304		-11.1%	-8.3%	-1.0%	
Other	35	34	69	32	101	30	131	25	26	51	31	82		-18.8%	-3.1%	19.2%	
<b>External revenue</b>	<b>1'133</b>	<b>1'095</b>	<b>2'228</b>	<b>1'108</b>	<b>3'336</b>	<b>1'154</b>	<b>4'490</b>	<b>1'074</b>	<b>1'076</b>	<b>2'150</b>	<b>1'085</b>	<b>3'235</b>		<b>-3.0%</b>	<b>-2.1%</b>	<b>0.8%</b>	
Intersegment revenue	4	4	8	3	11	4	15	4	3	7	5	12		9.1%	66.7%	66.7%	
<b>Revenue</b>	<b>1'137</b>	<b>1'099</b>	<b>2'236</b>	<b>1'111</b>	<b>3'347</b>	<b>1'158</b>	<b>4'505</b>	<b>1'078</b>	<b>1'079</b>	<b>2'157</b>	<b>1'090</b>	<b>3'247</b>		<b>-3.0%</b>	<b>-1.9%</b>	<b>1.0%</b>	
Outpayments	0	0	0	0	0	0	0	0	0	0	0	0		n.m.	n.m.	n.m.	
Subscriber acquisition and retention costs	(42)	(42)	(84)	(39)	(123)	(43)	(166)	(33)	(37)	(70)	(41)	(111)		-9.8%	5.1%	10.8%	
Goods and services purchased	(188)	(156)	(344)	(159)	(503)	(205)	(708)	(155)	(149)	(304)	(147)	(451)		-10.3%	-7.5%	-1.3%	
Direct costs	(230)	(198)	(428)	(198)	(626)	(248)	(874)	(188)	(186)	(374)	(188)	(562)		-10.2%	-5.1%	-1.1%	
<b>Contribution margin</b>	<b>907</b>	<b>901</b>	<b>1'808</b>	<b>913</b>	<b>2'721</b>	<b>910</b>	<b>3'631</b>	<b>890</b>	<b>893</b>	<b>1'783</b>	<b>902</b>	<b>2'685</b>		<b>-1.3%</b>	<b>-1.2%</b>	<b>1.0%</b>	
Contribution margin as % of revenue	79.8%	82.0%	80.9%	82.2%	81.3%	78.6%	80.6%	82.6%	82.8%	82.7%	82.8%	82.7%					
Workforce expenses (incl. own work capitalised)	(105)	(104)	(209)	(96)	(305)	(101)	(406)	(101)	(102)	(203)	(95)	(298)		-2.3%	-1.0%	-6.9%	
Other indirect costs (incl. other income)	(48)	(49)	(97)	(57)	(154)	(64)	(218)	(41)	(47)	(88)	(50)	(138)		-10.4%	-12.3%	6.4%	
Indirect costs	(153)	(153)	(306)	(153)	(459)	(165)	(624)	(142)	(149)	(291)	(145)	(436)		-5.0%	-5.2%	-2.7%	
<b>EBITDA</b>	<b>754</b>	<b>748</b>	<b>1'502</b>	<b>760</b>	<b>2'262</b>	<b>745</b>	<b>3'007</b>	<b>748</b>	<b>744</b>	<b>1'492</b>	<b>757</b>	<b>2'249</b>		<b>-0.6%</b>	<b>-0.4%</b>	<b>1.7%</b>	
EBITDA as % of revenue	66.3%	68.1%	67.2%	68.4%	67.6%	64.3%	66.7%	69.4%	69.0%	69.2%	69.4%	69.3%					
Lease expense	(10)	(10)	(20)	(10)	(30)	(11)	(41)	(10)	(10)	(20)	(10)	(30)		0.0%	0.0%	0.0%	
<b>EBITDAaL</b>	<b>744</b>	<b>738</b>	<b>1'482</b>	<b>750</b>	<b>2'232</b>	<b>734</b>	<b>2'966</b>	<b>738</b>	<b>734</b>	<b>1'472</b>	<b>747</b>	<b>2'219</b>		<b>-0.6%</b>	<b>-0.4%</b>	<b>1.8%</b>	
CAPEX	(7)	(8)	(15)	(12)	(27)	(22)	(49)	(6)	(7)	(13)	(10)	(23)		-14.8%	-16.7%	42.9%	
<b>OpFCF</b>	<b>737</b>	<b>730</b>	<b>1'467</b>	<b>738</b>	<b>2'205</b>	<b>712</b>	<b>2'917</b>	<b>732</b>	<b>727</b>	<b>1'459</b>	<b>737</b>	<b>2'196</b>		<b>-0.4%</b>	<b>-0.1%</b>	<b>1.4%</b>	
<b>Number of employees (FTE)</b>	<b>2'558</b>		<b>2'511</b>		<b>2'540</b>		<b>2'550</b>	<b>2'524</b>		<b>2'480</b>		<b>2'471</b>		<b>-2.7%</b>	<b>-2.7%</b>	<b>-0.4%</b>	

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## Segment B2B

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Business Customers</b>																	
Wireless	182	182	364	181	545	181	726	178	176	354	175	529			-2.9%	-3.3%	-0.6%
Wireline	209	203	412	204	616	203	819	200	199	399	199	598			-2.9%	-2.5%	0.0%
Telco services	391	385	776	385	1'161	384	1'545	378	375	753	374	1'127			-2.9%	-2.9%	-0.3%
IT services	283	284	567	287	854	300	1'154	297	304	601	296	897			5.0%	3.1%	-2.6%
Hard- and software	82	77	159	81	240	92	332	84	94	178	68	246			2.5%	-16.0%	-27.7%
Other	5	7	12	5	17	6	23	6	4	10	5	15			-11.8%	0.0%	25.0%
<b>External revenue</b>	<b>761</b>	<b>753</b>	<b>1'514</b>	<b>758</b>	<b>2'272</b>	<b>782</b>	<b>3'054</b>	<b>765</b>	<b>777</b>	<b>1'542</b>	<b>743</b>	<b>2'285</b>			<b>0.6%</b>	<b>-2.0%</b>	<b>-4.4%</b>
Intersegment revenue	7	7	14	7	21	8	29	8	8	16	9	25			19.0%	28.6%	12.5%
<b>Revenue</b>	<b>768</b>	<b>760</b>	<b>1'528</b>	<b>765</b>	<b>2'293</b>	<b>790</b>	<b>3'083</b>	<b>773</b>	<b>785</b>	<b>1'558</b>	<b>752</b>	<b>2'310</b>			<b>0.7%</b>	<b>-1.7%</b>	<b>-4.2%</b>
Outpayments	(5)	(5)	(10)	(5)	(15)	(5)	(20)	(4)	(4)	(8)	(5)	(13)			-13.3%	0.0%	25.0%
Subscriber acquisition and retention costs	(10)	(11)	(21)	(11)	(32)	(13)	(45)	(11)	(12)	(23)	(10)	(33)			3.1%	-9.1%	-16.7%
Goods and services purchased	(157)	(154)	(311)	(159)	(470)	(173)	(643)	(163)	(173)	(336)	(152)	(488)			3.8%	-4.4%	-12.1%
<b>Direct costs</b>	<b>(172)</b>	<b>(170)</b>	<b>(342)</b>	<b>(175)</b>	<b>(517)</b>	<b>(191)</b>	<b>(708)</b>	<b>(178)</b>	<b>(189)</b>	<b>(367)</b>	<b>(167)</b>	<b>(534)</b>			<b>3.3%</b>	<b>-4.6%</b>	<b>-11.6%</b>
<b>Contribution margin</b>	<b>596</b>	<b>590</b>	<b>1'186</b>	<b>590</b>	<b>1'776</b>	<b>599</b>	<b>2'375</b>	<b>595</b>	<b>596</b>	<b>1'191</b>	<b>585</b>	<b>1'776</b>			<b>0.0%</b>	<b>-0.8%</b>	<b>-1.8%</b>
Contribution margin as % of revenue	77.6%	77.6%	77.6%	77.1%	77.5%	75.8%	77.0%	77.0%	75.9%	76.4%	77.8%	76.9%					
Workforce expenses (incl. own work capitalised)	(225)	(225)	(450)	(216)	(666)	(225)	(891)	(235)	(236)	(471)	(217)	(688)			3.3%	0.5%	-8.1%
Other indirect costs (incl. other income)	(29)	(35)	(64)	(36)	(100)	(39)	(139)	(35)	(40)	(75)	(37)	(112)			12.0%	2.8%	-7.5%
<b>Indirect costs</b>	<b>(254)</b>	<b>(260)</b>	<b>(514)</b>	<b>(252)</b>	<b>(766)</b>	<b>(264)</b>	<b>(1'030)</b>	<b>(270)</b>	<b>(276)</b>	<b>(546)</b>	<b>(254)</b>	<b>(800)</b>			<b>4.4%</b>	<b>0.8%</b>	<b>-8.0%</b>
<b>EBITDA</b>	<b>342</b>	<b>330</b>	<b>672</b>	<b>338</b>	<b>1'010</b>	<b>335</b>	<b>1'345</b>	<b>325</b>	<b>320</b>	<b>645</b>	<b>331</b>	<b>976</b>			<b>-3.4%</b>	<b>-2.1%</b>	<b>3.4%</b>
EBITDA as % of revenue	44.5%	43.4%	44.0%	44.2%	44.0%	42.4%	43.6%	42.0%	40.8%	41.4%	44.0%	42.3%					
Lease expense	(8)	(7)	(15)	(7)	(22)	(8)	(30)	(8)	(7)	(15)	(7)	(22)			0.0%	0.0%	0.0%
<b>EBITDAaL</b>	<b>334</b>	<b>323</b>	<b>657</b>	<b>331</b>	<b>988</b>	<b>327</b>	<b>1'315</b>	<b>317</b>	<b>313</b>	<b>630</b>	<b>324</b>	<b>954</b>			<b>-3.4%</b>	<b>-2.1%</b>	<b>3.5%</b>
CAPEX	(13)	(15)	(28)	(14)	(42)	(17)	(59)	(13)	(8)	(21)	(10)	(31)			-26.2%	-28.6%	25.0%
<b>OpFCF</b>	<b>321</b>	<b>308</b>	<b>629</b>	<b>317</b>	<b>946</b>	<b>310</b>	<b>1'256</b>	<b>304</b>	<b>305</b>	<b>609</b>	<b>314</b>	<b>923</b>			<b>-2.4%</b>	<b>-0.9%</b>	<b>3.0%</b>
<b>Number of employees (FTE)</b>	<b>5'212</b>		<b>5'403</b>		<b>5'439</b>		<b>5'446</b>	<b>5'585</b>		<b>5'564</b>		<b>5'548</b>			<b>2.0%</b>	<b>2.0%</b>	<b>-0.3%</b>

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## Segment Wholesale

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Wholesale</b>																	
Wholesale services	89	84	173	88	261	77	338	91	81	172	86	258					
Inbound roaming	19	25	44	29	73	28	101	20	20	40	24	64	-1.1%	-2.3%	6.2%		
Termination	23	23	46	22	68	23	91	23	22	45	21	66	-12.3%	-17.2%	20.0%		
<b>External revenue</b>	<b>131</b>	<b>132</b>	<b>263</b>	<b>139</b>	<b>402</b>	<b>128</b>	<b>530</b>	<b>134</b>	<b>123</b>	<b>257</b>	<b>131</b>	<b>388</b>	-2.9%	-4.5%	-4.5%		
Intersegment revenue	3	3	6	3	9	2	11	2	3	5	2	7	-3.5%	-5.8%	6.5%		
<b>Revenue</b>	<b>134</b>	<b>135</b>	<b>269</b>	<b>142</b>	<b>411</b>	<b>130</b>	<b>541</b>	<b>136</b>	<b>126</b>	<b>262</b>	<b>133</b>	<b>395</b>	-22.2%	-33.3%	-33.3%		
														<b>-3.9%</b>	<b>-6.3%</b>	<b>5.6%</b>	
Outpayments	(45)	(52)	(97)	(80)	(177)	(48)	(225)	(39)	(52)	(91)	(67)	(158)					
Subscriber acquisition and retention costs	0	0	0	0	0	0	0	0	0	0	0	0	-10.7%	-16.3%	28.8%		
Goods and services purchased	(4)	(3)	(7)	(4)	(11)	(3)	(14)	(5)	(4)	(9)	(4)	(13)	n.m.	n.m.	n.m.		
Direct costs	(49)	(55)	(104)	(84)	(188)	(51)	(239)	(44)	(56)	(100)	(71)	(171)	18.2%	0.0%	0.0%		
<b>Contribution margin</b>	<b>85</b>	<b>80</b>	<b>165</b>	<b>58</b>	<b>223</b>	<b>79</b>	<b>302</b>	<b>92</b>	<b>70</b>	<b>162</b>	<b>62</b>	<b>224</b>	-9.0%	-15.5%	26.8%		
Contribution margin as % of revenue	63.4%	59.3%	61.3%	40.8%	54.3%	60.8%	55.8%	67.6%	55.6%	61.8%	46.6%	56.7%	<b>0.4%</b>	<b>6.9%</b>	<b>-11.4%</b>		
Workforce expenses (incl. own work capitalised)	(4)	(3)	(7)	(4)	(11)	(3)	(14)	(4)	(3)	(7)	(4)	(11)					
Other indirect costs (incl. other income)	(1)	9	8	(1)	7	30	37	5	(2)	3	(1)	2	0.0%	0.0%	33.3%		
Indirect costs	(5)	6	1	(5)	(4)	27	23	1	(5)	(4)	(5)	(9)	-71.4%	0.0%	-50.0%		
<b>EBITDA</b>	<b>80</b>	<b>86</b>	<b>166</b>	<b>53</b>	<b>219</b>	<b>106</b>	<b>325</b>	<b>93</b>	<b>65</b>	<b>158</b>	<b>57</b>	<b>215</b>	125.0%	0.0%	0.0%		
EBITDA as % of revenue	59.7%	63.7%	61.7%	37.3%	53.3%	81.5%	60.1%	68.4%	51.6%	60.3%	42.9%	54.4%	<b>-1.8%</b>	<b>7.5%</b>	<b>-12.3%</b>		
Lease expense	0	0	0	0	0	0	0	0	0	0	0	0					
<b>EBITDAaL</b>	<b>80</b>	<b>86</b>	<b>166</b>	<b>53</b>	<b>219</b>	<b>106</b>	<b>325</b>	<b>93</b>	<b>65</b>	<b>158</b>	<b>57</b>	<b>215</b>	n.m.	n.m.	n.m.		
														<b>-1.8%</b>	<b>7.5%</b>	<b>-12.3%</b>	
CAPEX	0	0	0	0	0	0	0	0	0	0	0	0					
<b>OpFCF</b>	<b>80</b>	<b>86</b>	<b>166</b>	<b>53</b>	<b>219</b>	<b>106</b>	<b>325</b>	<b>93</b>	<b>65</b>	<b>158</b>	<b>57</b>	<b>215</b>	n.m.	n.m.	n.m.		
														<b>-1.8%</b>	<b>7.5%</b>	<b>-12.3%</b>	
Number of employees (FTE)	82		80		82		83	83		82		80					
														<b>-2.4%</b>	<b>-2.4%</b>	<b>-2.4%</b>	

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## Segment Infrastructure & Support Functions

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Infrastructure &amp; Support Functions</b>																	
External revenue	5	4	9	4	13	2	15	4	5	9	4	13			0.0%	0.0%	-20.0%
Intersegment revenue	14	15	29	15	44	14	58	15	14	29	15	44			0.0%	0.0%	7.1%
<b>Revenue</b>	<b>19</b>	<b>19</b>	<b>38</b>	<b>19</b>	<b>57</b>	<b>16</b>	<b>73</b>	<b>19</b>	<b>19</b>	<b>38</b>	<b>19</b>	<b>57</b>			<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
Direct costs	0	0	0	0	0	0	0	0	0	0	(1)	(1)			n.m.	n.m.	n.m.
<b>Contribution margin</b>	<b>19</b>	<b>19</b>	<b>38</b>	<b>19</b>	<b>57</b>	<b>16</b>	<b>73</b>	<b>19</b>	<b>19</b>	<b>38</b>	<b>18</b>	<b>56</b>			<b>-1.8%</b>	<b>-5.3%</b>	<b>-5.3%</b>
Contribution margin as % of revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.					
Workforce expenses (incl. own work capitalised)	(152)	(150)	(302)	(134)	(436)	(170)	(606)	(146)	(147)	(293)	(128)	(421)			-3.4%	-4.5%	-12.9%
Other indirect costs (incl. other income)	(99)	(117)	(216)	(124)	(340)	(96)	(436)	(94)	(128)	(222)	(129)	(351)			3.2%	4.0%	0.8%
Indirect costs	(251)	(267)	(518)	(258)	(776)	(266)	(1'042)	(240)	(275)	(515)	(257)	(772)			-0.5%	-0.4%	-6.5%
<b>EBITDA</b>	<b>(232)</b>	<b>(248)</b>	<b>(480)</b>	<b>(239)</b>	<b>(719)</b>	<b>(250)</b>	<b>(969)</b>	<b>(221)</b>	<b>(256)</b>	<b>(477)</b>	<b>(239)</b>	<b>(716)</b>			<b>-0.4%</b>	<b>0.0%</b>	<b>-6.6%</b>
EBITDA as % of revenue	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.	n.m.					
Lease expense	(38)	(38)	(76)	(40)	(116)	(38)	(154)	(40)	(40)	(80)	(41)	(121)			4.3%	2.5%	2.5%
<b>EBITDAal</b>	<b>(270)</b>	<b>(286)</b>	<b>(556)</b>	<b>(279)</b>	<b>(835)</b>	<b>(288)</b>	<b>(1'123)</b>	<b>(261)</b>	<b>(296)</b>	<b>(557)</b>	<b>(280)</b>	<b>(837)</b>			<b>0.2%</b>	<b>0.4%</b>	<b>-5.4%</b>
CAPEX	(374)	(404)	(778)	(350)	(1'128)	(454)	(1'582)	(426)	(404)	(830)	(418)	(1'248)			10.6%	19.4%	3.5%
<b>OpFCF</b>	<b>(644)</b>	<b>(690)</b>	<b>(1'334)</b>	<b>(629)</b>	<b>(1'963)</b>	<b>(742)</b>	<b>(2'705)</b>	<b>(687)</b>	<b>(700)</b>	<b>(1'387)</b>	<b>(698)</b>	<b>(2'085)</b>			<b>6.2%</b>	<b>11.0%</b>	<b>-0.3%</b>
Number of employees (FTE)	4'996		5'067		5'157		5'184	5'197		5'235		5'301			2.8%	2.8%	1.3%

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.



## Segment Fastweb (EUR)

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Fastweb (in EUR million)</b>																	
Residential Customers	289	291	580	289	869	294	1'163	288	290	578	292	870			0.1%	1.0%	0.7%
Business Customers	261	266	527	287	814	320	1'134	284	295	579	304	883			8.5%	5.9%	3.1%
Wholesale	71	70	141	83	224	106	330	84	97	181	92	273			21.9%	10.8%	-5.2%
Other	0	0	0	0	0	0	0	0	0	0	0	0			n.m.	n.m.	n.m.
External revenue	621	627	1'248	659	1'907	720	2'627	656	682	1'338	688	2'026			6.2%	4.4%	0.9%
Intersegment revenue	2	1	3	1	4	2	6	2	0	2	3	5			25.0%	200.0%	n.m.
<b>Revenue</b>	<b>623</b>	<b>628</b>	<b>1'251</b>	<b>660</b>	<b>1'911</b>	<b>722</b>	<b>2'633</b>	<b>658</b>	<b>682</b>	<b>1'340</b>	<b>691</b>	<b>2'031</b>			<b>6.3%</b>	<b>4.7%</b>	<b>1.3%</b>
Direct costs	(290)	(282)	(572)	(315)	(887)	(330)	(1'217)	(320)	(328)	(648)	(348)	(996)			12.3%	10.5%	6.1%
Workforce expenses (incl. own work capitalised)	(49)	(46)	(95)	(46)	(141)	(52)	(193)	(50)	(47)	(97)	(47)	(144)			2.1%	2.2%	0.0%
Other indirect costs (incl. other income)	(96)	(90)	(186)	(70)	(256)	(169)	(425)	(96)	(82)	(178)	(65)	(243)			-5.1%	-7.1%	-20.7%
Indirect costs	(145)	(136)	(281)	(116)	(397)	(221)	(618)	(146)	(129)	(275)	(112)	(387)			-2.5%	-3.4%	-13.2%
<b>EBITDA</b>	<b>188</b>	<b>210</b>	<b>398</b>	<b>229</b>	<b>627</b>	<b>171</b>	<b>798</b>	<b>192</b>	<b>225</b>	<b>417</b>	<b>231</b>	<b>648</b>			<b>3.3%</b>	<b>0.9%</b>	<b>2.7%</b>
EBITDA as % of revenue	30.2%	33.4%	31.8%	34.7%	32.8%	23.7%	30.3%	29.2%	33.0%	31.1%	33.4%	31.9%					
Lease expense	(13)	(14)	(27)	(14)	(41)	(14)	(55)	(13)	(12)	(25)	(13)	(38)			-7.3%	-7.1%	8.3%
<b>EBITDAaL</b>	<b>175</b>	<b>196</b>	<b>371</b>	<b>215</b>	<b>586</b>	<b>157</b>	<b>743</b>	<b>179</b>	<b>213</b>	<b>392</b>	<b>218</b>	<b>610</b>			<b>4.1%</b>	<b>1.4%</b>	<b>2.3%</b>
CAPEX	(153)	(144)	(297)	(148)	(445)	(178)	(623)	(157)	(150)	(307)	(144)	(451)			1.3%	-2.7%	-4.0%
OpFCF	22	52	74	67	141	(21)	120	22	63	85	74	159			12.8%	10.4%	17.5%
<b>Number of employees (FTE)</b>	<b>3'087</b>		<b>3'117</b>		<b>3'146</b>		<b>3'157</b>	<b>3'225</b>		<b>3'251</b>		<b>3'266</b>			<b>3.8%</b>	<b>3.8%</b>	<b>0.5%</b>

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

Segment Other	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
Other operating segments																	
External revenue	99	104	203	107	310	117	427	104	109	213	103	316		1.9%	-3.7%	-5.5%	
Intersegment revenue	141	151	292	159	451	185	636	148	176	324	180	504		11.8%	13.2%	2.3%	
Revenue	240	255	495	266	761	302	1'063	252	285	537	283	820		7.8%	6.4%	-0.7%	
Direct costs	(19)	(20)	(39)	(21)	(60)	(22)	(82)	(18)	(19)	(37)	(19)	(56)		-6.7%	-9.5%	0.0%	
Workforce expenses (incl. own work capitalised)	(105)	(107)	(212)	(97)	(309)	(104)	(413)	(106)	(109)	(215)	(99)	(314)		1.6%	2.1%	-9.2%	
Other indirect costs (incl. other income)	(84)	(109)	(193)	(106)	(299)	(124)	(423)	(95)	(119)	(214)	(124)	(338)		13.0%	17.0%	4.2%	
Indirect costs	(189)	(216)	(405)	(203)	(608)	(228)	(836)	(201)	(228)	(429)	(223)	(652)		7.2%	9.9%	-2.2%	
EBITDA	32	19	51	42	93	52	145	33	38	71	41	112		20.4%	-2.4%	7.9%	
EBITDA as % of revenue	13.3%	7.5%	10.3%	15.8%	12.2%	17.2%	13.6%	13.1%	13.3%	13.2%	14.5%	13.7%					
Lease expense	(2)	(3)	(5)	(3)	(8)	(3)	(11)	(3)	(2)	(5)	(3)	(8)		0.0%	0.0%	50.0%	
EBITDAaI.	30	16	46	39	85	49	134	30	36	66	38	104		22.4%	-2.6%	5.6%	
CAPEX	(8)	(10)	(18)	(10)	(28)	(12)	(40)	(8)	(9)	(17)	(11)	(28)		0.0%	10.0%	22.2%	
OpFCF	22	6	28	29	57	37	94	22	27	49	27	76		33.3%	-6.9%	0.0%	
Number of employees (FTE)	3'317		3'319		3'322		3'309	3'333		3'324		3'314		-0.2%	-0.2%	-0.3%	

Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## Segment reconciliation

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Revenue</b>																	
Residential Customers	1'137	1'099	2'236	1'111	3'347	1'158	4'505	1'078	1'079	2'157	1'090	3'247			-3.0%	-1.9%	1.0%
Business Customers	768	760	1'528	765	2'293	790	3'083	773	785	1'558	752	2'310			0.7%	-1.7%	-4.2%
Wholesale	134	135	269	142	411	130	541	136	126	262	133	395			-3.9%	-6.3%	5.6%
Infrastructure & Support Functions	19	19	38	19	57	16	73	19	19	38	19	57			0.0%	0.0%	0.0%
Intersegment elimination	(13)	(14)	(27)	(14)	(41)	(14)	(55)	(13)	(14)	(27)	(16)	(43)			4.9%	14.3%	14.3%
<b>Swisscom Switzerland</b>	<b>2'045</b>	<b>1'999</b>	<b>4'044</b>	<b>2'023</b>	<b>6'067</b>	<b>2'080</b>	<b>8'147</b>	<b>1'993</b>	<b>1'995</b>	<b>3'988</b>	<b>1'978</b>	<b>5'966</b>			<b>-1.7%</b>	<b>-2.2%</b>	<b>-0.9%</b>
Fastweb	619	617	1'236	637	1'873	688	2'561	623	663	1'286	654	1'940			3.6%	2.7%	-1.4%
Other operating segments	240	255	495	266	761	302	1'063	252	285	537	283	820			7.8%	6.4%	-0.7%
Intersegment elimination	(157)	(168)	(325)	(174)	(499)	(200)	(699)	(165)	(192)	(357)	(196)	(553)			10.8%	12.6%	2.1%
<b>Revenue</b>	<b>2'747</b>	<b>2'703</b>	<b>5'450</b>	<b>2'752</b>	<b>8'202</b>	<b>2'870</b>	<b>11'072</b>	<b>2'703</b>	<b>2'751</b>	<b>5'454</b>	<b>2'719</b>	<b>8'173</b>			<b>-0.4%</b>	<b>-1.2%</b>	<b>-1.2%</b>
<b>EBITDA</b>																	
Residential Customers	754	748	1'502	760	2'262	745	3'007	748	744	1'492	757	2'249			-0.6%	-0.4%	1.7%
Business Customers	342	330	672	338	1'010	335	1'345	325	320	645	331	976			-3.4%	-2.1%	3.4%
Wholesale	80	86	166	53	219	106	325	93	65	158	57	215			-1.8%	7.5%	-12.3%
Infrastructure & Support Functions	(232)	(248)	(480)	(239)	(719)	(250)	(969)	(221)	(256)	(477)	(239)	(716)			-0.4%	0.0%	-6.6%
Intersegment elimination	1	(1)	0	1	1	0	1	(1)	1	0	0	0			n.m.	n.m.	-100.0%
<b>Swisscom Switzerland</b>	<b>945</b>	<b>915</b>	<b>1'860</b>	<b>913</b>	<b>2'773</b>	<b>936</b>	<b>3'709</b>	<b>944</b>	<b>874</b>	<b>1'818</b>	<b>906</b>	<b>2'724</b>			<b>-1.8%</b>	<b>-0.8%</b>	<b>3.7%</b>
Fastweb	187	206	393	221	614	162	776	182	218	400	219	619			0.8%	-0.9%	0.5%
Other operating segments	32	19	51	42	93	52	145	33	38	71	41	112			20.4%	-2.4%	7.9%
Reconciliation pension cost	9	10	19	9	28	9	37	4	5	9	5	14			-50.0%	-44.4%	0.0%
Intersegment elimination	(9)	(11)	(20)	(11)	(31)	(14)	(45)	(8)	(11)	(19)	(12)	(31)			0.0%	9.1%	9.1%
<b>EBITDA</b>	<b>1'164</b>	<b>1'139</b>	<b>2'303</b>	<b>1'174</b>	<b>3'477</b>	<b>1'145</b>	<b>4'622</b>	<b>1'155</b>	<b>1'124</b>	<b>2'279</b>	<b>1'159</b>	<b>3'438</b>			<b>-1.1%</b>	<b>-1.3%</b>	<b>3.1%</b>
<b>EBITDAaL</b>																	
Residential Customers	744	738	1'482	750	2'232	734	2'966	738	734	1'472	747	2'219			-0.6%	-0.4%	1.8%
Business Customers	334	323	657	331	988	327	1'315	317	313	630	324	954			-3.4%	-2.1%	3.5%
Wholesale	80	86	166	53	219	106	325	93	65	158	57	215			-1.8%	7.5%	-12.3%
Infrastructure & Support Functions	(270)	(286)	(556)	(279)	(835)	(288)	(1'123)	(261)	(296)	(557)	(280)	(837)			0.2%	0.4%	-5.4%
Intersegment elimination	1	(1)	0	0	0	1	1	(1)	1	0	(1)	(1)			n.m.	n.m.	n.m.
<b>Swisscom Switzerland</b>	<b>889</b>	<b>860</b>	<b>1'749</b>	<b>855</b>	<b>2'604</b>	<b>880</b>	<b>3'484</b>	<b>886</b>	<b>817</b>	<b>1'703</b>	<b>847</b>	<b>2'550</b>			<b>-2.1%</b>	<b>-0.9%</b>	<b>3.7%</b>
Fastweb	173	193	366	208	574	148	722	170	206	376	207	583			1.6%	-0.5%	0.5%
Other operating segments	30	16	46	39	85	49	134	30	36	66	38	104			22.4%	-2.6%	5.6%
Reconciliation pension cost	9	10	19	9	28	9	37	4	5	9	5	14			-50.0%	-44.4%	0.0%
Intersegment elimination	(10)	(10)	(20)	(11)	(31)	(12)	(43)	(7)	(13)	(20)	(10)	(30)			-3.2%	-9.1%	-23.1%
<b>EBITDAaL</b>	<b>1'091</b>	<b>1'069</b>	<b>2'160</b>	<b>1'100</b>	<b>3'260</b>	<b>1'074</b>	<b>4'334</b>	<b>1'083</b>	<b>1'051</b>	<b>2'134</b>	<b>1'087</b>	<b>3'221</b>			<b>-1.2%</b>	<b>-1.2%</b>	<b>3.4%</b>

## Segment reconciliation

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>CAPEX</b>																	
Residential Customers	(7)	(8)	(15)	(12)	(27)	(22)	(49)	(6)	(7)	(13)	(10)	(23)		-14.8%	-16.7%	42.9%	
Business Customers	(13)	(15)	(28)	(14)	(42)	(17)	(59)	(13)	(8)	(21)	(10)	(31)		-26.2%	-28.6%	25.0%	
Wholesale	0	0	0	0	0	0	0	0	0	0	0	0		n.m.	n.m.	n.m.	
Infrastructure & Support Functions	(374)	(404)	(778)	(350)	(1'128)	(454)	(1'582)	(426)	(404)	(830)	(418)	(1'248)		10.6%	19.4%	3.5%	
Intersegment elimination	0	0	0	0	0	0	0	0	(1)	(1)	1	0		n.m.	n.m.	n.m.	
<b>Swisscom Switzerland</b>	<b>(394)</b>	<b>(427)</b>	<b>(821)</b>	<b>(376)</b>	<b>(1'197)</b>	<b>(493)</b>	<b>(1'690)</b>	<b>(445)</b>	<b>(420)</b>	<b>(865)</b>	<b>(437)</b>	<b>(1'302)</b>		<b>8.8%</b>	<b>16.2%</b>	<b>4.0%</b>	
Fastweb	(152)	(141)	(293)	(143)	(436)	(170)	(606)	(149)	(145)	(294)	(137)	(431)		-1.1%	-4.2%	-5.5%	
Other operating segments	(8)	(10)	(18)	(10)	(28)	(12)	(40)	(8)	(9)	(17)	(11)	(28)		0.0%	10.0%	22.2%	
Intersegment elimination	9	10	19	12	31	13	44	8	11	19	11	30		-3.2%	-8.3%	0.0%	
<b>CAPEX</b>	<b>(545)</b>	<b>(568)</b>	<b>(1'113)</b>	<b>(517)</b>	<b>(1'630)</b>	<b>(662)</b>	<b>(2'292)</b>	<b>(594)</b>	<b>(563)</b>	<b>(1'157)</b>	<b>(574)</b>	<b>(1'731)</b>		<b>6.2%</b>	<b>11.0%</b>	<b>2.0%</b>	
<b>OpFCF</b>																	
Residential Customers	737	730	1'467	738	2'205	712	2'917	732	727	1'459	737	2'196		-0.4%	-0.1%	1.4%	
Business Customers	321	308	629	317	946	310	1'256	304	305	609	314	923		-2.4%	-0.9%	3.0%	
Wholesale	80	86	166	53	219	106	325	93	65	158	57	215		-1.8%	7.5%	-12.3%	
Infrastructure & Support Functions	(644)	(690)	(1'334)	(629)	(1'963)	(742)	(2'705)	(687)	(700)	(1'387)	(698)	(2'085)		6.2%	11.0%	-0.3%	
Intersegment elimination	1	(1)	0	0	0	1	1	(1)	0	(1)	0	(1)		n.m.	n.m.	n.m.	
<b>Swisscom Switzerland</b>	<b>495</b>	<b>433</b>	<b>928</b>	<b>479</b>	<b>1'407</b>	<b>387</b>	<b>1'794</b>	<b>441</b>	<b>397</b>	<b>838</b>	<b>410</b>	<b>1'248</b>		<b>-11.3%</b>	<b>-14.4%</b>	<b>3.3%</b>	
Fastweb	21	52	73	65	138	(22)	116	21	61	82	70	152		10.1%	7.7%	14.8%	
Other operating segments	22	6	28	29	57	37	94	22	27	49	27	76		33.3%	-6.9%	0.0%	
Reconciliation pension cost	9	10	19	9	28	9	37	4	5	9	5	14		-50.0%	-44.4%	0.0%	
Intersegment elimination	(1)	0	(1)	1	0	1	1	1	(2)	(1)	1	0		n.m.	0.0%	n.m.	
<b>OpFCF</b>	<b>546</b>	<b>501</b>	<b>1'047</b>	<b>583</b>	<b>1'630</b>	<b>412</b>	<b>2'042</b>	<b>489</b>	<b>488</b>	<b>977</b>	<b>513</b>	<b>1'490</b>		<b>-8.6%</b>	<b>-12.0%</b>	<b>5.1%</b>	

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.

## Operational data

Operational data	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Operational data Swisscom Switzerland</b>																	
<b>RGUs (k)</b>																	
Postpaid subs	5'234		5'280		5'315		5'350	5'360		5'382		5'417			1.9%	1.9%	0.7%
Prepaid subs	1'001		979		949		927	909		888		862			-9.2%	-9.2%	-2.9%
Wireless subs	6'235		6'259		6'264		6'277	6'269		6'270		6'279			0.2%	0.2%	0.1%
Broadband subs	2'017		2'012		2'009		2'006	1'991		1'982		1'973			-1.8%	-1.8%	-0.5%
TV subs	1'558		1'549		1'541		1'537	1'526		1'511		1'499			-2.7%	-2.7%	-0.8%
Fixed voice subs	1'292		1'271		1'249		1'226	1'203		1'181		1'159			-7.2%	-7.2%	-1.9%
Wholesale lines	688		682		683		692	704		712		722			5.7%	5.7%	1.4%
<b>Total RGUs</b>	<b>11'790</b>		<b>11'773</b>		<b>11'746</b>		<b>11'738</b>	<b>11'693</b>		<b>11'656</b>		<b>11'632</b>			<b>-1.0%</b>	<b>-1.0%</b>	<b>-0.2%</b>
<b>Operational data Residential Customers</b>																	
<b>Subs (k)</b>																	
Wireless subs	4'296		4'301		4'303		4'307	4'288		4'284		4'278			-0.6%	-0.6%	-0.1%
Broadband subs	1'727		1'724		1'722		1'721	1'709		1'703		1'697			-1.5%	-1.5%	-0.4%
TV subs	1'491		1'483		1'475		1'472	1'462		1'448		1'436			-2.6%	-2.6%	-0.8%
Fixed voice subs	1'058		1'041		1'024		1'008	988		969		951			-7.1%	-7.1%	-1.9%
<b>Total Subs</b>	<b>8'572</b>		<b>8'549</b>		<b>8'524</b>		<b>8'508</b>	<b>8'447</b>		<b>8'404</b>		<b>8'362</b>			<b>-1.9%</b>	<b>-1.9%</b>	<b>-0.5%</b>
<b>ARPU underlying products (CHF)</b>																	
ARPUP	37	38	38	38	38	38	38	37	38	37	38	38			0.0%	0.0%	0.0%
<b>Wireless</b>																	
<b>Subs (k)</b>																	
Postpaid subs	3'295		3'322		3'354		3'380	3'379		3'396		3'416			1.8%	1.8%	0.6%
Prepaid subs	1'001		979		949		927	909		888		862			-9.2%	-9.2%	-2.9%
<b>Wireless subs</b>	<b>4'296</b>		<b>4'301</b>		<b>4'303</b>		<b>4'307</b>	<b>4'288</b>		<b>4'284</b>		<b>4'278</b>			<b>-0.6%</b>	<b>-0.6%</b>	<b>-0.1%</b>
<b>ARPU (CHF)</b>																	
ARPU postpaid	46	45	46	45	46	44	45	44	44	44	44	44			-4.3%	-2.2%	0.0%
ARPU prepaid	4	4	4	4	4	4	4	4	4	4	4	4			0.0%	0.0%	0.0%
<b>ARPU wireless</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>35</b>	<b>36</b>	<b>36</b>	<b>36</b>	<b>36</b>			<b>0.0%</b>	<b>0.0%</b>	<b>0.0%</b>
<b>Churn rate (annualised)</b>																	
Churn rate postpaid value	9.3%	7.0%	8.2%	7.4%	7.9%	7.7%	7.8%	9.3%	7.5%	8.4%	8.0%	8.3%					
Churn rate postpaid	10.2%	7.8%	9.0%	8.2%	8.7%	8.5%	8.7%	10.1%	8.4%	9.2%	8.9%	9.1%					

## Operational data

	2023							2024							Change		
	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	Q1	Q2	30.06.	Q3	30.09.	Q4	31.12.	YtD	YoY Q3	QoQ Q3/Q2
<b>Wireline</b>																	
<b>ARPU (CHF)</b>																	
ARPU wireline	39	39	39	39	39	40	39	39	40	39	40	40		2.6%	2.6%	0.0%	
<b>Churn rate (annualised)</b>																	
Churn rate broadband	10.3%	8.6%	9.5%	8.0%	9.0%	8.3%	8.8%	9.7%	8.3%	9.0%	8.8%	8.9%					
<b>FM converged households (k)</b>																	
Postpaid value HHs *	2'277		2'288		2'293		2'321	2'354		2'325		2'321		1.2%	1.2%	-0.2%	
FM converged postpaid value HHs (in %)	49%		49%		49%		49%	49%		49%		49%					
BB HHs **	1'727		1'724		1'722		1'721	1'710		1'704		1'697		-1.5%	-1.5%	-0.4%	
FM converged BB HHs (in %)	65%		65%		65%		66%	67%		67%		67%					
* HHs with at least 1 postpaid value subscription (all brands)																	
** HHs with at least 1 BB connection (all brands)																	
<b>Operational data Business Customers</b>																	
<b>Subs (k)</b>																	
Wireless subs	1'939		1'958		1'961		1'970	1'981		1'986		2'001		2.0%	2.0%	0.8%	
Broadband subs	290		288		287		285	282		279		276		-3.8%	-3.8%	-1.1%	
TV subs	67		66		66		65	64		63		63		-4.5%	-4.5%	0.0%	
Fixed voice subs	234		230		225		218	215		212		208		-7.6%	-7.6%	-1.9%	
<b>Total Subs</b>	<b>2'530</b>		<b>2'542</b>		<b>2'539</b>		<b>2'538</b>	<b>2'542</b>		<b>2'540</b>		<b>2'548</b>		<b>0.4%</b>	<b>0.4%</b>	<b>0.3%</b>	
<b>ARPU underlying products (CHF)</b>																	
ARPUP	50	49	50	49	49	49	49	48	48	48	47	48		-2.0%	-4.1%	-2.1%	
<b>Wireless</b>																	
<b>ARPU (CHF)</b>																	
ARPU wireless	28	28	28	27	27	27	27	26	26	26	26	26		-3.7%	-3.7%	0.0%	
<b>Operational data Wholesale</b>																	
<b>Wholesale lines (k)</b>																	
Wholesale lines	688		682		683		692	704		712		722		5.7%	5.7%	1.4%	
<b>Operational data Fastweb</b>																	
<b>RGU (k)</b>																	
Wireless subs	3'231		3'343		3'428		3'509	3'611		3'724		3'816		11.3%	11.3%	2.5%	
Broadband subs	2'662		2'631		2'613		2'601	2'582		2'557		2'548		-2.5%	-2.5%	-0.4%	
Wholesale lines	498		532		579		648	720		778		832		43.7%	43.7%	6.9%	
Wireline RGUs	3'160		3'163		3'192		3'249	3'302		3'335		3'380		5.9%	5.9%	1.3%	
<b>Total RGUs</b>	<b>6'391</b>		<b>6'506</b>		<b>6'620</b>		<b>6'758</b>	<b>6'913</b>		<b>7'059</b>		<b>7'196</b>		<b>8.7%</b>	<b>8.7%</b>	<b>1.9%</b>	

### Remarks:

Swisscom does not accept any liability for misprints or other errors. All financials are in CHF million, unless specified otherwise, and presented under IFRS. The figures in this table are unaudited.