



## Curriculum Vitae

# Mark Düsener

## Head of IT, Network & Infrastructure

Member of the Group Executive Board since 1 September 2024

Born 1974

German and US citizen

Degree in Communications Engineering; Technical University of Munich (TU)  
Bachelor in Technology Management; Center for Digital Technology &  
Management (CDTM), TU Munich and Ludwig Maximilian University  
Munich

Mark Düsener has been Head of the IT, Network and Infrastructure division and a member of the Swisscom Group Executive Board since September 2024. He has been with Swisscom since November 2020 and was most recently head of the Mobile Network, Mobile Services & B2B Telco unit. In this role, he was already a member of the IT, Network & Infrastructure division management. Prior to this, Mark Düsener was Managing Director of Deutsche Telekom Healthcare Solutions GmbH, where he was responsible for the company's global healthcare business. Between 2000 and 2017, he held various positions at Vodafone Germany, where he was responsible, amongst other things, for developing the handset strategy, managing the LTE auctions and planning the 4G rollout in Germany.

## Career

- 2000–2005 Technology Manager, Vodafone Group Strategy, Germany
- 2005–2007 Manager New Business Development, Vodafone, Germany
- 2008–2009 Head of Technology at otelo, Germany and Poland
- 2009–2011 Senior Manager Technology Strategy, Vodafone, Germany
- 2011–2012 Head of Demand Management Consumer Applications, Vodafone, Germany
- 2012–2015 Head of Service Delivery and Project Management, Vodafone, Germany
- 2015–2017 Head of Strategic Planning, Partner & Carrier Management, Vodafone, Germany
- 2017–2018 Senior Vice President Strategy, Portfolio & Transformation, T-Systems International, Germany
- 2018–2020 Senior Vice President Healthcare Solutions, T-System International, Germany
- 2019–2020 Managing Director Deutsche Telekom Healthcare and Security Solutions GmbH, T-Systems International, Germany
- 2020–August 2024 Head of Mobile Network, Mobile Services & B2B Telco, Swisscom AG
- Since September 2024 CTIO, Head of the IT, Network & Infrastructure division, Swisscom Ltd
- Since September 2024 Member of the Swisscom Group Executive Board